

HASLER



AH5, AH10, AH30 January 2011 Rate Card Update

Dear Valued Hasler Customer,

The United States Postal Service® has announced that effective **Sunday, January 2, 2011** a rate increase will go into effect for Priority Mail®, Express Mail®, International shipping services, and letters weighing more than 13 ounces. This rate change does **not** affect First Class, Standard Mail, Parcel Post, and other mailing service prices.

Enclosed with this letter, you will find a rate card which when installed, will update your AH5, AH10, or AH30 scale to provide you with the latest supported USPS rates.

Before installing the new rates, please review the attached installation instructions (steps 1 – 5). It is a simple process that should take less than five minutes. After the new rate card is installed, return the old rate card in the prepaid, self-addressed, padded envelope that arrived with this letter (step 6).

Please Note: It is the sole responsibility of the customer to install and verify that the rates are properly installed. Neopost USA will not be liable for rates that were not verified or installed correctly.

For any administrative or technical questions regarding the January 2, 2011 rate change:

- Visit our website at: <http://www.haslerinc.com/rate> for updated rate change development.
- Visit the USPS website at: <http://www.usps.com/prices>.
- Contact your authorized local Hasler representative. (To obtain the contact information for your authorized Hasler representative please visit us at: www.haslerinc.com or contact us directly at: 1-800-636-7678.)

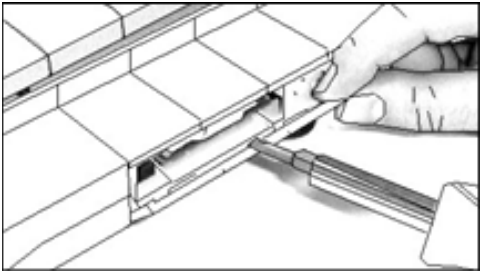
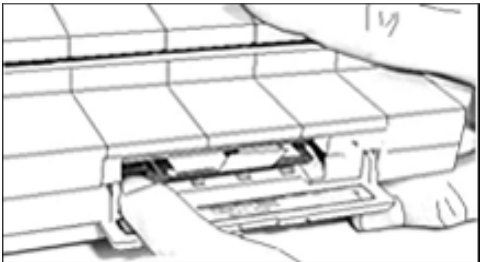
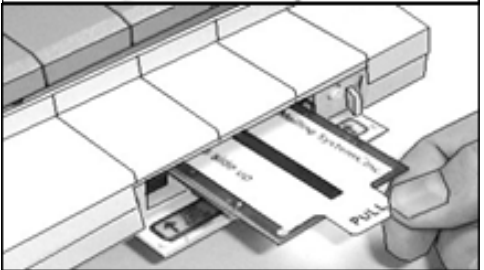
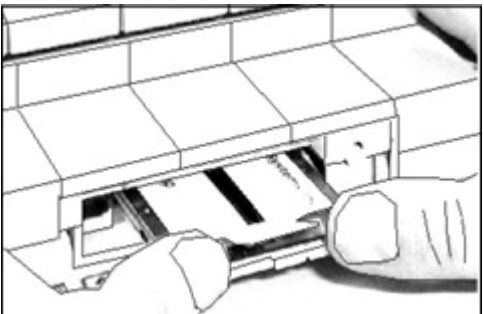
Please have your product model number, product serial number, and customer account number available so that our representatives can properly assist you.

We appreciate being your mailing system provider of choice and look forward to a long and rewarding business relationship.

Sincerely,

The Hasler Rate Change Team

AH5 / AH10 / AH30 / AH30D Scale - Rate Installation Procedure - USPS - January 2011

Step	Action	Figure
1	<p>Unplug the scale from both the meter and the power adapter.</p> <p>Note: If the Rate Card is removed from or installed in the scale with the power on, severe damage may occur to the scale.</p>	
2	<p>Remove the plastic cover from the right side of the scale console.</p> <ul style="list-style-type: none"> - Insert the tip of a flat screwdriver into the horizontal slot at the top of the cover. - Gently pry the cover toward you; the cover will drop down. 	
3	<p>Remove the Rate Card by:</p> <ul style="list-style-type: none"> - Pressing the black release button (the card will move slightly outward). - Pulling the white tab toward you until the card is completely out of the scale. 	 
4	<p>Insert the new Rate Card by simultaneously pressing on both sides of the Rate Card while sliding it in. The Rate Card is designed to fit in only one direction.</p> <ul style="list-style-type: none"> - Ensure the white label is facing up and the card is inserted properly. - Close the cover. <p>EPROM software version: 46.11</p>	
5	<p>Reconnect the scale to both the meter and the power adapter.</p> <ul style="list-style-type: none"> - The scale will turn on automatically. - The 'Checking Memory' and 'Checking System' messages will be displayed. <p>The new rates have been successfully loaded.</p>	
6	<p>After the new Rate Card is installed, please return the old Rate Card in the prepaid, self-addressed, padded envelope.</p> <p>This rate change does not affect First Class, Standard Mail, Parcel Post, and other mailing service prices.</p>	