

HASLER



PostLink January 2011 Software Load Module (SLM) Update

Dear Valued Hasler Customer,

The United States Postal Service[®] has announced that effective **Sunday, January 2, 2011** a rate increase will go into effect for Priority Mail[®], Express Mail[®], International shipping services, and letters weighing more than 13 ounces. This rate change does **not** affect First Class, Standard Mail, Parcel Post, and other mailing service prices.

Enclosed with this letter is a software load module, which when installed, will upgrade your PostLink mailing system with the latest supported USPS rates. Before installing the new rates, please review the attached installation instructions (Steps 1 - 9). It is a simple process that should take less than five minutes and should be completed immediately. The new rates will not become active until the effective rate change date in January.

Please Note: It is the sole responsibility of the customer to install and verify that the rates are properly installed. Neopost USA will not be liable for rates that were not verified or installed correctly.

For more rate change information, visit our website at: www.haslerinc.com/rate or the USPS website at: <http://www.usps.com/prices>.

For any administrative or technical questions regarding the January 2, 2011 rate change, you may contact us by telephone or email. When contacting us, please have your product model number, product serial number and customer account number available so that our representatives can properly assist you.

Rate Change Customer Service (Rate Change / Billing Questions)

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

Phone: 1-800-636-7678

Email: HaslerRateChange@neopost.com

Technical Services (Rate Change Installation / Equipment Questions)

Monday to Friday: 7:00 AM to 7:00PM (Central Time)

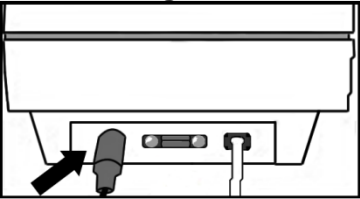
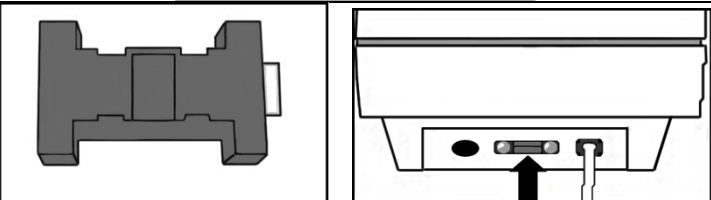
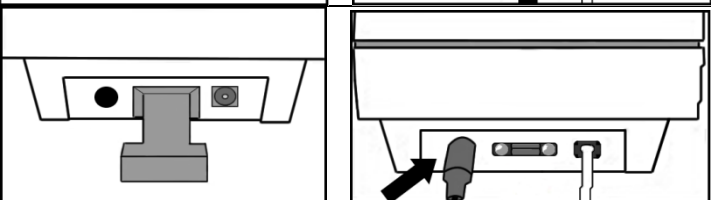
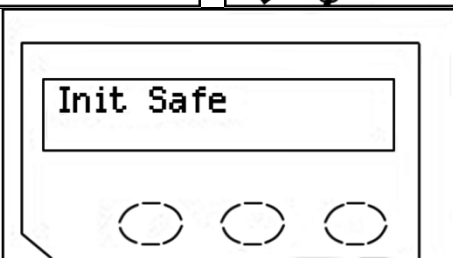
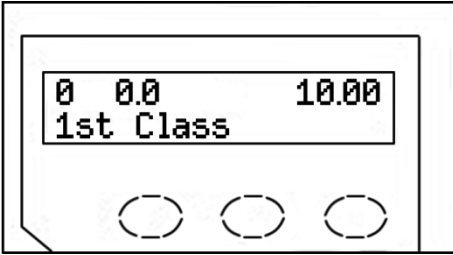
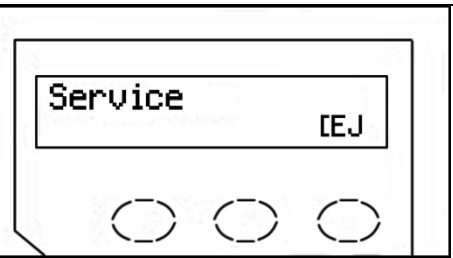
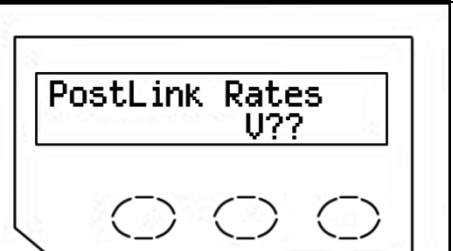
Phone: 1-800-636-7678

Email: support@neopost.com

We appreciate being your mailing system provider of choice and look forward to a long and rewarding business relationship.

Sincerely,
The Hasler Rate Change Team

PostLink – Rate Installation Procedure - USPS January 2011

Step	Action	Figure
1	Disconnect the black power cord from the PostLink base.	
2	Connect the rate module to the middle slot as indicated in the image (far right).	
3	Verify the module is fully inserted before reconnecting the black power cord.	
4	The screen will display Init Safe and go through an automatic process to update the rates.	
5	<p>Once the upgrade is complete, the main screen will be displayed.</p> <ul style="list-style-type: none"> - If the PostLink prompts for an authorization number, enter the following temporary number: 86047805628606510019. - If you entered the temporary number, contact Hasler's Rate Change Team at 1-800-636-7678 for a permanent number. - Have your PostLink base serial number and meter serial number available. 	
6	<p>From the main screen, press the MENU button until Service is displayed.</p> <ul style="list-style-type: none"> - Press the ENTER button - Press the MENU button. 	
7	<p>Once the screen displays version V2.13, the new rates have been loaded successfully. The new rates will not become active until the USPS effective date, January 2, 2011.</p> <p>Press EXIT to return to the main screen.</p>	
8	Remove the rate software load module. Unplug the black power cord from the PostLink base, wait 10 seconds, and reconnect the black power cord to restart the PostLink.	
9	Return the Software Load Module (SLM) in the prepaid, self-addressed padded envelope. This rate change does not affect First Class, Standard Mail, Parcel Post, and other mailing service prices.	