

HASLER



WJS5 / WJS10 / WJS20 January 2010 Rate Module Update

Dear Valued Hasler Customer,

Effective January 4, 2010, the United States Postal Service will be changing their shipping service prices which include Express Mail, Priority Mail, and other shipping services. This rate change does **not** affect First Class, Standard Mail, Parcel Post, and other mailing service prices.

Enclosed with this letter you will find the rate module, which when installed, will update your WJS5, WJS10 or WJS20 scale to provide you with the latest supported USPS rates.

Before installing the new rates, review the enclosed installation instructions (steps 1 – 8). It is a simple process that should take less than five minutes. After the new rate module is installed, please return the old rate module in the prepaid, self-addressed, padded envelope that arrived with this letter (step 9).

Please Note: It is the sole responsibility of the customer to install and verify that the rates are properly installed. Neopost USA will not be liable for rates that were not verified or installed properly.

For any administrative or technical questions regarding the January 4, 2010 rate change:

- Visit our website at: <http://www.haslerinc.com/rate> for updated rate change developments or the USPS website at: <http://www.usps.com/prices>.
- Contact your authorized local Hasler representative. To obtain the contact information for your authorized Hasler representative please visit us at: www.haslerinc.com.

Or contact us directly at: 1-800-636-7678.

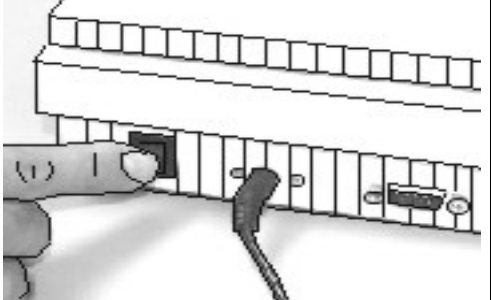


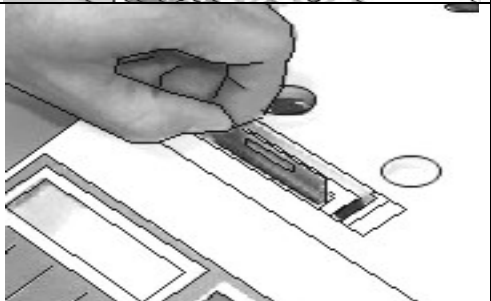
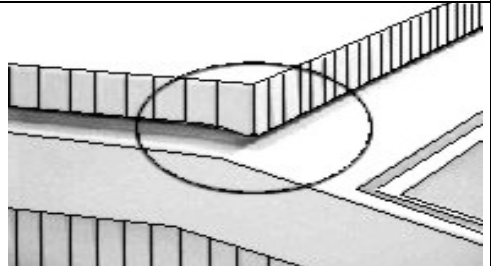
Please have your product model number, product serial number, and customer account number available so that our representatives can properly assist you.

We appreciate being your mailing system provider of choice and look forward to a long and rewarding business relationship.

Sincerely,

The Hasler Rate Change Team

WJS5, WJS10, WJS20 Scale - Rate Pak™ Installation Procedure - USPS - January 2010

Step	Action	Figure
1	<p>Turn the scale's power switch, located at the back of the scale, to the OFF position.</p> <p>Note: If the rate module is removed from the scale or installed with the power on, severe damage may occur to the scale.</p>	
2	Remove the scale platter.	
3	Remove the rate module cover from the top of the scale.	
4	Remove the rate module from the scale.	
5	<p>Insert the new rate module. The rate module is designed to fit in only one direction.</p> <p>Rate module software version: H.08.033</p>	
6	Re-attach the rate module cover.	
7	<p>Re-attach the scale platter.</p> <p>Note: Verify that the scale platter's curved edging faces forward as shown.</p>	
8	The new rates have been successfully loaded. Turn the scale's power switch to the ON position.	
9	<p>After the new rate module is installed, please return the old rate module in the prepaid, self-addressed, padded envelope.</p> <p>This rate change does not affect First Class, Standard Mail, Parcel Post, and other mailing service prices.</p>	